



**Customer and Workforce Services
Directorate**

Bev Messinger
*Director of Customer and Workforce
Services*
Council House
Earl Street
Coventry
CV1 5RR

Telephone 02476 833333
DX 18868 COVENTRY 2
Minicom 02476 833029

Please contact Liz Knight
Direct line 02476 833073
Fax 02476 833266
Liz.knight@cventry.gov.uk

Our reference C/EMK
14th February, 2012

Dear

Petition – Changes to the Cost of Starley Road Visitors' Parking Permits

I refer to the above petition which you submitted to the Cabinet Member (City Services) meeting on Tuesday 24th January, 2012. Following the end of the call-in period, I write to confirm that at this meeting Councillor Harvard took account of the issues that you and the petition organiser raised regarding the request to suspend the recent change to the cost of the Starley Road visitor parking permits.

Councillor Harvard noted the concerns that the change had been introduced without consultation. He was informed that, earlier this year, the Council's supplier rationalised their product lines and withdrew the book of ten scratch cards. However, as the books containing 25 scratch cards cost the same as a book containing 10, the change-over represented better value for money for both the Council and customer. Following the introduction of these new books, Parking Services initially continued to charge residents £10 for a book of 25, however, during August 2011 this was changed to £20 in order to reflect the increase in the number of permits.

Councillor Harvard took into account the comments you made regarding the problems caused to residents by recent developments in the vicinity of Starley Road and to the impact of the night time economy.

He decided to endorse the proposal to suspend the change in the cost of Starley Road visitors' parking permits and gave approval for the cost of a book of 25 visitor parking permits to revert to £10 until June, 2012 at the earliest. He also requested that any future changes in the cost of resident parking permits or visitors' parking permits were subject to Cabinet Member (City Services) approval prior to implementation.



In response to your request, he authorised the officers to reimburse any residents who had purchased the visitor parking permits at £20, so ensuring they would have been charged just £10. In addition, he asked the Director of City Services and Development to carry out a review of the Starley Road residents parking scheme including the hours of operation and involving consultation, with a further report being submitted to a future Cabinet Member meeting within the next six months.

No doubt you will inform the petitioners accordingly. I am sending a copy of this letter to
for their information.

Should you require any additional information, please do not hesitate to contact me on the above telephone number.

Yours sincerely

Liz Knight
Governance Services Officer

Copy to: